

17 February 2021

The Minister for the National Disability Insurance Scheme, the Hon Stuart Robert MP, released the [Quarterly Report to disability ministers Q2 2020-21](#) today.

This Quarterly Report is a summary of the Scheme's performance from 1 October 2020 to 31 December 2020.

We have also released [NDIS 2020 in review \(PDF 1MB\)](#). This short report gives an overview of the progress we made across the Scheme in 2020, our response to COVID-19 and our plans for the future.

## **Track our progress against the Participant Service Guarantee and Service Improvement Plan**

We are working hard to make the Scheme better. The highlights of our progress are on page 8 of the Quarterly Report.

You can see our progress against the Participant Service Guarantee and Service Improvement Plan in Part Three of the Quarterly Report.

## **See better outcomes for participants the longer they are in the Scheme**

In the report there are some highlights from four years of information about outcomes for participants, families and carers.

We are pleased to see outcomes improve the longer participants are in the Scheme. For example:

- 76 per cent of parents of children, aged 0 to before starting school, think the NDIS has improved how their child fits into community life. This is an increase of 19 per cent since entering the Scheme.
- 80 percent of adults aged 25 and over think the NDIS helped them have more choices and more control over their life. This is an increase of 13 per cent since entering the Scheme.

You can read more about participant outcomes in Part Two of the report.

## **Read stories about participants all over Australia**

The six stories in this Quarterly Report show how participants are achieving their goals with NDIS support.

On page 14, you can read about Jackie. Jackie recently won the [2020 Dawn Slade-Faull Award](#) . She is now getting ready for her first solo art show.

Monty's story is on page 56. He is the first athlete with an intellectual disability to join the Triathlon Victoria Development Squad.

## Learn about the continuing growth of the NDIS

You can find lots of detailed information about the Scheme in the Quarterly Report. For example:

- we now have more than 432,600 participants in the Scheme.
- over 21,000 people joined the NDIS this quarter.
- 9,560 children were supported in the Early Childhood Early Intervention gateway.
- we made over 1,500 calls to vulnerable participants in COVID hotspots in December 2020.
- the number of young people in residential aged care has gone down by 22 per cent since 2019.
- more participants with psychosocial disability are entering the Scheme. (14.1 per cent of new participants this quarter, compared to 9.8 per cent in the previous quarters combined.)
- we are continuing to welcome more participants from diverse backgrounds:
  - 9 per cent of participants who received a plan this quarter identify as Aboriginal or Torres Strait Islander, compared to 6.6 per cent in previous quarters combined.
  - 10.5 per cent of participants who received a plan this quarter identify as Culturally and Linguistically Diverse, compared to 9.3 per cent in previous quarters combined.
  - 1.8 per cent of participants who received a plan this quarter live in remote/very remote areas, compared to 1.5 per cent in previous quarters combined.

## Explore NDIS data

You can [see the full Quarterly Report](#), as well as state-specific information.

The Agency launched an [accessible interactive data tool](#) in December 2020. The tool lets you apply multiple drop-down filters to each data set. Data in the tool is at 30 September 2020.

If you are interested in NDIS data, [sign up to the Data and Insights newsletter](#) and be the first to know about Quarterly Reports, data releases and relevant events.

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If you have any questions about the Quarterly Report, please [contact the National Contact Centre](#) on 1800 800 110 or email your questions to [Scheme.Actuary@ndis.gov.au](mailto:Scheme.Actuary@ndis.gov.au).

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## Related articles

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Date

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