

19 May 2021

Please be advised of upcoming outages to the myplace participant and provider portals. These are planned outages to update our systems.

The portals will not be available during the below times. We apologise for any disruption.

## **Outage 1**

### **Start time and date**

Friday 21 May 2021 at 11:00pm, Australian Eastern Standard Time (AEST).

### **Finish time and date**

Saturday 22 May 2021 at 1:00am AEST.

## **Outage 2**

### **Start time and date**

Saturday 22 May 2021 at 11:00pm AEST.

### **Finish time and date**

Sunday 23 May 2021 at 6:00am AEST.

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## **Related articles**

### **[Participant and provider portal outage - 3 to 4 July 2021](#)**

Date

1 July 2021

### **[Participant and provider portal outage on 5 June 2021](#)**

Date

3 June 2021

## **Participant and provider portal outage - 16 to 17 October**

Date

14 October 2021

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