12 July 2021

We have added new information to the Would we fund it guide to explain what the NDIS can and can’t fund.

The guide, released earlier this year, lets you browse through commonly requested NDIS support items.

This update includes new guidance material and case examples on four types of supports:

- Mobile phones
- Pharmaceuticals
- Mental health supports
- Nursing in the home supports

For each support item, we explain how we typically make “reasonable and necessary” decisions about them.

Our aim is to help participants, their families and carers understand how we decide whether to include particular supports or services in their plans.

There will be no impact on participants’ allocated budget or current NDIS plan.

We introduced Would we fund it earlier this year to improve transparency on how we make decisions about what is considered a support the NDIS may fund.

As one of the key principles in our Service Charter, transparency is quite important to us.

That’s why we have made these new resources available for everyone.

The guide also has information on how some of the supports which are not funded under the NDIS may be provided through other systems of service delivery or support.

The NDIS cannot fund a support if:

- it is the responsibility of another government system or community service to fund that support
- is not related to participants’ disability
- there is no evidence that the support will substantially improve their life stage outcomes and benefit in the long term
- it relates to day-to-day living costs that are not related to participants’ support needs, or
- the support is likely to cause them harm or pose a risk to others.

This is not a complete list of supports that can or cannot be funded by the NDIS.

Instead, it focuses on the items NDIS participants told us are confusing, or items that often result in requests for a plan review.

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