8 October 2021

Our Geelong offices were temporarily closed after there was a reported close contact of a positive case of COVID-19 at the site. We can confirm that the reported close contact has returned a negative COVID-19 test result.

National Office

- This office is now open.

Little Malop Street office

- This office will remain closed on Friday 8 October and reopen on Monday 11 October.

You can find an up to date list of office closures by visiting NDIS office operations and partner office operations.

Contacting us

You can call us on 1800 800 110 if you need to:

- book an appointment
- talk to a planner
- make changes to your plan
- get help accessing services due to COVID-19.

We are also providing services via email at enquiries@ndis.gov.au and webchat.

Use the search function on office locations to find how to contact your local office.

We recommend you visit your partner's website or call them directly to find out if your Local Area Coordinator (LAC) or early childhood partner are available.

Related articles

Hobart, Tasmania office to reopen following COVID-19 lockdown

Date

18 October 2021

Chatswood, NSW office temporarily closed

Date
22 October 2021

Temporary NDIS office closures due to COVID-19

Date
20 July 2021
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