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22 October 2021

The Chatswood, NSW NDIA office has been temporarily closed due to a burst water pipe at the site.

The office will remain closed until it is safe to enter.

You can find an up to date list of office closures by visiting [NDIS office operations](#) and [partner office operations](#).

## Contacting us

You can call us on 1800 800 110 if you need to:

- book an appointment
- talk to a planner
- make changes to your plan
- get help accessing services due to COVID-19.

We are also providing services via email at [enquiries@ndis.gov.au](mailto:enquiries@ndis.gov.au) and [webchat](#).

Use the [search function on office locations](#) to find how to contact your local office.

We recommend you visit your partner's website or call them directly to find out if your Local Area Coordinator (LAC) or early childhood partner are available.

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## Related articles

### [NDIS offices temporarily closed due to COVID-19 restrictions](#)

Date

2 July 2021

### [Temporary NDIS office closures due to COVID-19](#)

Date

20 July 2021

## Geelong, Victoria offices to reopen

Date

8 October 2021

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