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If you currently get disability support services, the National Disability Insurance Agency (NDIA) will contact you as the NDIS becomes available in your area.

Defined programs

If you are a [Commonwealth, state or territory defined programs](#) client, generally you will satisfy disability requirements without further evidence.

Your state or territory government will give us your contact details, then an NDIA representative will contact you to complete all the details you need to start your NDIS transition.

This may involve:

- checking your identity or the identity of your representative
- obtaining consent from you, or someone who has legal authority to act on your behalf, to become an NDIS participant
- asking you to confirm some personal information including your name, age, where you live and whether you have permission to live in Australia permanently
- obtaining your consent for the information to be verified through your Centrelink record
- obtaining your consent to contact your health professionals, service providers and schools (where relevant), to collect information about you to help determine your eligibility. This information may also be used to help develop or implement your NDIS Plan if you become a participant.

The NDIA may also send you a letter requesting evidence of your disability. Find information on providing evidence and the treating health professionals that are best placed to provide assessments that are considered 'best practice' on the [Types of disability evidence page](#).

If you haven't received support before

If you are not currently receiving any disability supports and the NDIS is available in your area, but wish to join the scheme, you will need to contact us to complete your access request.

Your access request can commence over the phone or through an Access Request Form.

Find out more about [applying to access the NDIS](#).

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