

We invited NDIS participants and nominees to complete a short online survey to help us better understand:

- What benefits of self-management are most important to NDIS participants?
- What are the main challenges for NDIS participants who self-manage?
- What are the barriers stopping participants from choosing to self-manage their plans?
- What supports and resources are most useful to build confidence to self-manage?
- What can we do better as an Agency to support self-managing participants?

The survey closed at 5pm AEDT on Monday 14 March 2022.

A summary of the feedback is now available.

[Summary: Participant Survey on Self-Management \(DOCX\)](#)

[Summary: Participant Survey on Self-Management \(PDF\)](#)

Why did we do this survey?

We listened to participants and the disability community who told us that it has been hard to understand what is involved in self-managing an NDIS plan.

We want to provide more information about self-management so more people can choose to self-manage if they want.

We have also begun making some improvements such as developing and releasing the [My NDIS mobile app](#).

We will continue consulting with participants, nominees and the disability community to inform further improvements to the way self-management works in the NDIS.

Acknowledgements

The self-management survey was developed in collaboration with participants, nominees, families and carers as well as a range of stakeholders including the NDIS Participant Reference Group, the Independent Advisory Council, and members of the [Participant First](#) Initiative.

We are grateful for the time and expertise they shared with us in the development of this survey.

This page current as of
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