31 March 2022

We are pleased to share with you our new engagement framework (DOCX 4.7MB), which has been developed to make sure the views and experiences of people with disability underpin the decisions we make.

Since July last year, we have been working closely with disability sector representatives to strengthen our engagement approach, including co-design. The NDIA Engagement Framework has been developed with disability sector representatives to guide, support and strengthen our engagement with the disability community now and into the future.

The disability community has strongly encouraged us to take a ‘learn by doing’ approach when co-designing important NDIS projects or initiatives. This means we will continually review our approaches and this framework to make sure we engage in meaningful ways that deliver improved outcomes for people with disability.

As we learn by doing, we will also document and publish the processes and lessons we have learned in partnership with the disability community.

In the coming weeks and months, we will share more information about our priority co-design work and how NDIS participants and other stakeholders can get involved.

- NDIA Engagement Framework (DOCX 4.7MB)

Related articles

Children’s Pathway Parent and Carer Engagement Group meeting summary 12 September 2025

Date
12 September 2025

New Framework to ensure NDIS Provider Markets are available to participants

Date
26 November 2018

Children’s Pathway Parent and Carer Engagement Group Meeting #5

Date
30 May 2025
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