14 October 2022

We’re closely monitoring the flooding and severe weather events in Victoria and Tasmania.

In an emergency, you should always call 000. For your own safety, please follow the advice from your local emergency services. For the latest updates in your region, including evacuation orders, visit either the Victoria SES or Tasmania SES website.

Our priority is to support participants, their families and carers during this time. To ensure we can quickly provide support to any affected participants, we encourage you to contact the NDIS National Contact Centre on 1800 800 110.

If you are impacted because of your disability or you need urgent repairs or replacement of assistive technology, the NDIS National Contact Centre will prioritise these requests.

Financial support

Those affected by the flood may be eligible to access the Australian Government Disaster Recovery Payment and the Disaster Recovery Allowance. More information is available on the Services Australia website .

In Victoria, those impacted may also be able to access the Personal Hardship Assistance Program, which is a one-off payment to help you and your household access essential items like emergency shelter, food, clothing or personal items. More information is available on the Victoria Government website.

Victorian Emergency relief assistance payment

Those impacted may be able to access a one-off payment to help you and your household access essential items like emergency shelter, food, clothing or personal items.

More information is available on the Victoria Government website .

Other support available

You can also access Australian Government support if you have been impacted by the recent flooding and severe weather.

- Recovery Connect provides information on flood services and support such as food and essential services, health services and evacuation and recovery centres based on your location. Recovery Connect also provides information on how to prepare for a flood and what to do

during flooding.
- Services Australia provides ongoing support to those who have been impacted by natural disasters by providing access to services such as financial help, living arrangements, family and domestic violence, social worker support and mental health help.

For a full list of your state or territory government's support programs, visit the Australian Government website.

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