14 November 2022

This week (13 – 19 November) is International Fraud Awareness Week. The week is an opportunity to learn about fraud and the different steps you can take to prevent it.

The Protect your plan video outlines what to look out for to protect your plan and how you can report fraud when it happens.

Transcript for 'Protect your plan'

You can access a range of resources below to help you understand how to identify fraudulent behaviours and characteristics.

There are many different types of fraud, learn more about What is fraud? and What are scams? along with some case studies which help better explain fraud in action.

Reporting fraud

If you suspect someone is doing the wrong thing with NDIS funds, you should report it to us. You can report suspected fraud or non-compliance by:

- calling the NDIS Fraud Reporting and Scams Helpline on 1800 650 717
- emailing fraudreporting@ndis.gov.au.

You can also report to the NDIS Commission.

The NDIS Commission will work closely with the NDIA, particularly if the issue is about supports and service delivered to people with disability.

You can report by:

- Calling the NDIS Commission on 1800 035 544
- Emailing contactcentre@ndiscommission.gov.au

All reports made are confidential and we take all reports seriously. For more information visit our report suspicious behaviour webpage.

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