
1 December 2022

Please find below details of an upcoming planned outage.

Planned outages allow us to update and improve our systems.

Impacted systems

- myplace participant portal
- myplace provider portal

Start date and time

Saturday 3 December 2022, 12.30am AEDT

Finish date and time

Saturday 3 December 2022, 3.30am AEDT

Outage window

3 hours

Impact on users

- The myplace portals will be unavailable during the outage window.
- Please plan around this if required.

We are sorry for the disruption.

Related articles

[Upcoming multi-system outage to myplace portals and my NDIS app](#)

Date

20 July 2023

Category

- Notification

Upcoming multi-system outage to myplace portals and my NDIS app

Date

12 October 2023

Category

- News

System outage: myplace participant and provider portals

Date

19 June 2023

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