9 December 2022

Please find below details of an upcoming planned outage.

Planned outages allow us to update and improve our systems.

Impacted systems

- Application Programming Interface (API) - providers
- myplace participant portal
- myplace provider portal
- NDIS mobile app

Start date and time

Sunday 11 December 2022, 12.00am AEDT

Finish date and time

Sunday 11 December 2022, 2.00am AEDT

Outage window

2 hours

Impact on users

Impacted systems will be unavailable during the outage window.

Please plan around this if required.

We are sorry for the disruption.

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