21 December 2022

We're closely monitoring the ongoing flooding events in South Australia.

In an emergency, you should always call 000. For your own safety, please follow the advice from your local emergency services. For the latest updates in your region, including evacuation orders, visit the South Australia SES website .

Our priority is to support participants, their families and carers during this time. To ensure we can quickly provide support to any affected participants, we encourage you to contact the NDIS National Contact Centre on 1800 800 110.

If you are impacted because of your disability or you need urgent repairs or replacement of assistive technology, the NDIS National Contact Centre will prioritise these requests.

South Australia Emergency relief assistance support

Those impacted may be able to access a one-off payment and other supports to help you and your household access essential items like emergency shelter, food, clothing or personal items.

More information is available on the South Australian Government website .

Other support available

You can also access Australian Government support if you have been impacted by the recent flooding and severe weather.

- Recovery Connect provides information on flood services and support such as food and essential services, health services and evacuation and recovery centres based on your location. Recovery Connect also provides information on how to prepare for a flood and what to do during flooding.
- Services Australia provides ongoing support to those who have been impacted by natural disasters by providing access to services such as financial help, living arrangements, family and domestic violence, social worker support and mental health help.

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