Media release from the Minister - Investigation sees two Victorian-based NDIS providers banned

22 January 2023

The NDIS Quality and Safeguards Commission (NDIS Commission) has taken compliance action against two Victorian-based entities and five associated individuals.

Millennium Disability Care Pty Ltd and A.C.N. 615 641 079 Pty Ltd have been issued banning orders, permanently prohibiting them from providing NDIS supports and services to people with disability.

Five associated individuals were also issued banning orders, with prohibitions ranging from five to 10 years.

In coordination with the Fraud Fusion Taskforce recently established to investigate fraud against the NDIS, the NDIS Commission took action against the Victorian entities after obtaining evidence of the submission of falsified and inappropriate claims for payment to the NDIS, which had serious adverse effect on NDIS participants' mental and physical wellbeing.

The Fraud Fusion Taskforce is delivering on Labor's election commitment to reduce provider fraud in the NDIS.

Quotes attributable to Minister for the NDIS and Government Services Bill Shorten:

"The banning orders against these entities send a strong message to any provider trying to take advantage of the NDIS and Australian taxpayers.

"For too long, rogue providers have been able to make use of a lack of communication and coordination between government agencies.

"Australians relying on the NDIS are some of our most vulnerable, and any organisation taking advantage of their safety net must be stopped.

"The Fraud Fusion Taskforce's work is well underway and any provider looking to rip off the NDIS should know – the music has stopped."

Quotes attributable to NDIS Commissioner Tracy Mackey:

"The NDIS Commission will take swift action where NDIS providers and their key personnel fail to meet their obligations and in circumstances where they are no longer suitable to deliver NDIS supports and services.

"The NDIS Commission continues to work closely with the NDIA and other government agencies to identify and address quality and safeguarding concerns, including those arising from engagement in fraudulent activity. NDIS providers have very clear obligations and we will take action when providers do not meet those obligations."

Details of compliance actions taken can be read on the NDIS Commission website .

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