25 January 2023

Please find below details of an upcoming planned outage.

Planned outages allow us to update and improve our systems.

Impacted system

- NDIS mobile app

Start date and time

- Wednesday 1 February, 6am AEDT

Finish date and time

- Wednesday 1 February, 9am AEDT

Outage window

- 3 hours

Impact on users

The my NDIS app will be unavailable during the outage window. Please plan around this if required.

We are sorry for the disruption.

Related articles

Planned outage to my NDIS app on 12 February

Date
7 February 2023
Category

- News

Planned outage to NDIS websites– Wednesday 7 February

Date
6 February 2024

Planned outage to myplace participant portal – Thursday 23 February

Date
23 February 2023
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