7 February 2023

Please find below details of an upcoming planned outage.

Planned outages allow us to update and improve our systems.

Impacted system

- Application Programming Interface (API) - providers
- myplace participant portal
- myplace provider portal
- NDIS mobile app

Start date and time

- Sunday 12 February 2023, 12am AEDT

Finish date and time

- Sunday 12 February 2023, 4am AEDT

Outage window

- 4 hours

Impact on users

Impacted systems will be unavailable during the outage window. Please plan around this if required.

We are sorry for the disruption.

Related articles

Planned outage to my NDIS app on 1 February

Date
25 January 2023

Category

- News

Upcoming planned system outages:16 to 18 April

Date
6 April 2023
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- News

Planned outage to NDIS websites– Wednesday 7 February

Date
6 February 2024
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