

7 February 2023

Please find below details of an upcoming planned outage.

Planned outages allow us to update and improve our systems.

## Impacted system

- Application Programming Interface (API) - providers
- myplace participant portal
- myplace provider portal
- NDIS mobile app

## Start date and time

- Sunday 12 February 2023, 12am AEDT

## Finish date and time

- Sunday 12 February 2023, 4am AEDT

## Outage window

- 4 hours

## Impact on users

Impacted systems will be unavailable during the outage window. Please plan around this if required.

We are sorry for the disruption.

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## Related articles

### [Planned outage to my NDIS app on 1 February](#)

Date

25 January 2023

Category

- News

## **Planned outage to NDIS websites- Wednesday 7 February**

Date

6 February 2024

Category

- News

## **Upcoming planned system outages:16 to 18 April**

Date

6 April 2023

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