

The NDIA invites providers to an information session aimed at supporting a shared understanding of NDIA payment processes, including provider and participant responsibilities.

The session aims to assist providers to reduce potential issues when claiming payments for NDIS supports and avoid providing supports that are not funded by the NDIS.

Information provided at this session will cover:

- The different ways participants manage their funding and how this impacts provider payments
- The importance of asking the right questions prior to delivering supports
- The need for clear communication between providers and participants in relation to payment for supports delivered.

Each session covers the same content. Please only register for one session to give others the opportunity to attend.

Registrations close three business days prior to the session date or once tickets have sold out. We only accept individual registrations for events to ensure all attendees receive links to join.

Two business day before the event, you will receive an email from the NDIS with the MS Teams link. This will be sent to the email address you provide at registration; the email may filter to your junk mail or be rejected by your organisations firewall. If for some reason you do not receive your email, please contact the Events team prior to the event on the email address below.

Please check your email address is correct when registering.

Accessibility is important to us. If you require an Auslan Interpreter, Live Captions or alternate format to access the session, please advise when registering. Please note, a minimum of five (5) business days' notice is required to book Auslan interpreters and live captioning services.

For all enquiries regarding this session, please contact [events@ndis.gov.au](mailto:events@ndis.gov.au) and include the session name in the subject line.

Registration is through Eventbrite, please read our advice on using the Eventbrite platform located on the NDIS website: [Privacy | NDIS](#).

Registration link

[Register online \(External website\)](#)

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## Related events

## Category

- General information
- New to the NDIS
- Online Event
- Provider
- Provider Engagement

## **Provider Information Session: Getting Paid as a NDIS Provider**

The NDIA invites providers to an information session aimed at supporting a shared understanding of NDIA payment processes, including provider and participant responsibilities.

### Event Date

Tuesday, 23 July 2024

### Category

- General information
- New to the NDIS
- Online Event
- Provider
- Provider Engagement

## **Provider Information Session: Getting Paid as a NDIS Provider**

The NDIA invites providers to an information session aimed at supporting a shared understanding of NDIA payment processes, including provider and participant responsibilities.

### Event Date

Wednesday, 12 June 2024

### Category

- General information
- New to the NDIS
- Online Event
- Provider
- Provider Engagement

## Provider Information Session: Getting paid as a NDIS Provider

The NDIA invites providers to an information session aimed at supporting a shared understanding of NDIA payment processes, including provider and participant responsibilities.

Event Date

Tuesday, 14 May 2024

[More events](#)