28 March 2023

Please find below details of an upcoming planned outage.

Planned outages allow us to update and improve our systems.

Impacted systems

- myplace participant portal
- myplace provider portal
- my NDIS mobile app

Start date and time

Sunday 2 April 2023 at 12am AEDT

Finish date and time

Sunday 2 April 2023 at 6.00am AEST

Please note this outage starts in AEDT and ends in AEST due to the transition from daylight savings.

Impact on users

These systems will be unavailable during the outage window. Please plan around this if required.

We are sorry for the disruption.

Related articles

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Planned system outage: Sunday 30 April

Date
26 April 2023
Category

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9 December 2022
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