5 April 2023

There is a new procedure that shows potential suppliers how they can make a complaint about an NDIA-led procurement or grant process.

Things this procedure does not cover include:

- complaints and feedback about NDIS provider service or support delivery – complaints teams in each state or territory manage this type of complaint.
- contractual disputes – this type of complaint is managed in accordance with the contract.

Visit the Procurement and Grants page for more details.

Related articles

Exceptionally Complex Support Needs Program grant round is now open

Date
11 April 2019

Exceptionally Complex Support Needs grant round – extension to closing time

Date
1 May 2019
Category

- Media release from the Minister

NDIS providers receive grants to co-design new payment options

Date
27 September 2024
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