6 April 2023

Please find below details of upcoming planned outages.

Planned outages allow us to update and improve our systems.

We are sorry for any disruption they may cause.

Sunday 16 April multi-system outage

Impacted systems

- myplace participant portal
- myplace provider portal
- my NDIS mobile app

Start date and time

Sunday 16 April 2023 at 12am AEST

Finish date and time

Sunday 16 April 2023 at 6am AEST

Outage window

6 hours

Impact on users

These systems will be unavailable during the outage window. Please plan around this if required.

Tuesday 18 April single-system outage

Impacted system

- my NDIS mobile app

Start date and time

Tuesday 18 April 2023 at 7am AEST

Finish date and time

Tuesday 18 April 2023 at 9am AEST

Outage window

2 hours

Impact on users

This system will be unavailable during the outage window. Please plan around this if required.

Related articles

Category

- Notification

Upcoming multi-system outage to myplace portals and my NDIS app

Date
12 October 2023
Category

- News

Planned system outage: Sunday 30 April

Date
26 April 2023

Upcoming multi-system outage to myplace portals and my NDIS app

Date
20 July 2023
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