24 August 2023

South Australia's Department of Human Services (DHS) currently provides Support Coordination, Specialist Support Coordination, Supported Independent Living and Positive Behaviour Supports to you through a funding arrangement sometimes called in-kind funding.

From 1 October 2023, these supports will be funded through your National Disability Insurance Scheme (NDIS) plan.

What does this mean for me?

You can continue to access supports through DHS. Your existing arrangements will remain in place until the in-kind arrangement ends with no interruption to your current supports.

You still have the choice to purchase supports from DHS or connect with different providers both now and after this transition process.

For many of you we already have information on your current support needs. You may have had funding in your plan for an assessment if new evidence about your disability-related support needs is required.

We have contacted you about this change

We have contacted you to organise a planning meeting to discuss the upcoming changes to the way your supports are funded.

We may also have contacted you if you requested a change to another support in your plan.

Who can I talk to if I have questions?

We encourage participants to discuss this new approach with their NDIS planner or Support Coordinator.

Participants can also:

- Visit the NDIS website or email enquiries@ndis.gov.au
- Call 1800 800 110.

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