18 May 2023

Please find below details of an upcoming planned outage.

Planned outages allow us to update and improve our systems.

Impacted systems

- my NDIS app
- myplace participant portal
- myplace provider portal

Start date and time

Sunday 21 May 2023 at AEST 12 am

Finish date and time

Sunday 21 May 2023 at AEST 6 am

Outage window

6 hours

Impact on users

These systems will be unavailable during the outage window.

Please plan around this if required.

We are sorry for any disruption this outage may cause.

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Date
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