3 July 2023

Please find below details of an upcoming planned outage.

Planned outages allow us to update and improve our systems.

Impacted systems

- my NDIS app
- myplace participant portal
- myplace provider portal

Start date and time

Saturday 8 July 2023 at AEST 11:59 pm

Finish date and time

Sunday 9 July 2023 at AEST 11:59 pm

Outage window

24 hours

Impact on users

These systems will be unavailable during the outage window. Please plan around this if required.

We are sorry for any disruption this outage may cause.

Related articles

Category

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Upcoming multi-system outage to myplace portals and my NDIS app

Date
12 October 2023

Upcoming multi-system outage to myplace portals and my NDIS app

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20 July 2023
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