

5 July 2023

We are planning an outage to the my NDIS app on Thursday 6 July.

The outage is starting Thursday 6 July 2023 at AEST 8:15 pm and finishes Thursday 6 July 2023 at AEST 9:30 pm.

The app will be unavailable for 1 hour 15 minutes. Please plan around this if required.

We are sorry for any disruption this outage may cause.

Planned outages allow us to update and improve our systems.

This outage is in addition to [this weekend's 24-hour multi-system outage](#).

---

## Related articles

Category

- Notification

## [Planned systems outage 4 - 6 July 2025](#)

Date

4 July 2025

Category

- News

## [Upcoming planned system outages:16 to 18 April](#)

Date

6 April 2023

Category

- Notification

## [Planned systems outage 11 - 14 July 2025](#)

Date

10 July 2025

[Read more news](#)