Upcoming multi-system outage to myplace portals and my NDIS app

20 July 2023

Please find below details of an upcoming planned outage.

Planned outages allow us to update and improve our systems.

Impacted systems

- my NDIS app
- myplace participant portal
- myplace provider portal

Start date and time

Saturday 22 July 2023 at AEST 11.59 pm

Finish date and time

Sunday 23 July 2023 at AEST 12:30 am

Outage window

30 minutes

Impact on users

The systems listed above will be unavailable during the outage window.

Please plan around this if required.

We are sorry for the disruption.

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