30 August 2023

Multi-system outage from Friday 1 September

Please find below details of an upcoming planned outage.

Planned outages allow us to update and improve our systems.

Impacted systems

- my NDIS app
- myplace participant portal
- myplace provider portal

Start date and time

Friday 1 September 2023 at AEST 11:59 pm

Finish date and time

Saturday 2 September 2023 at AEST 8 am

Outage window

8 hours

Impact on users

The my NDIS app and myplace participant and provider portals will be unavailable during the outage window.

Please plan around this if required.

We are sorry for any disruption this outage may cause.

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