

12 October 2023

Please find below details of an upcoming planned outage.

Planned outages allow us to update and improve our systems.

## Impacted systems

- my NDIS app
- myplace participant portal
- myplace provider portal

## Start date and time

Saturday 14 October 2023 at AEDT 11.59 pm

## Finish date and time

Sunday 15 October 2023 at AEDT 6 am

## Outage window

6 hours

## Impact on users

The systems listed above will be unavailable during the outage window.

Please plan around this if required.

We are sorry for any disruption this outage may cause.

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## Related articles

[Upcoming multi-system outage to myplace portals and my NDIS app](https://www.ndis.gov.au/news/9647-upcoming-multi-system-outage-myplace-portals-and-my-ndis-app)

## Upcoming multi-system outage to myplace portals and my NDIS app

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07/07/2026, 03:28

Date

20 July 2023

Category

- News

## Upcoming system outage to myplace portals

Date

5 July 2023

Category

- News

## System outage: myplace portals and my NDIS app

Date

18 May 2023

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