12 October 2023

Please find below details of an upcoming planned outage.

Planned outages allow us to update and improve our systems.

Impacted systems

- my NDIS app
- myplace participant portal
- myplace provider portal

Start date and time

Saturday 14 October 2023 at AEDT 11.59 pm

Finish date and time

Sunday 15 October 2023 at AEDT 6 am

Outage window

6 hours

Impact on users

The systems listed above will be unavailable during the outage window.

Please plan around this if required.

We are sorry for any disruption this outage may cause.

Related articles

Upcoming multi-system outage to myplace portals and my NDIS app

Date
20 July 2023
Category

- News

Upcoming system outage to myplace portals

Date
5 July 2023
Category

- News

2 upcoming outages, including major disruption to myplace participant portal

Date
24 October 2023
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