19 October 2023

Please find below details of an upcoming planned outage.

Planned outages allow us to update and improve our systems.

Impacted system

- my NDIS app

Start date and time

Saturday 21 October 2023 at AEDT 7 am

Finish date and time

Saturday 21 October 2023 at AEDT 9 am

Outage window

2 hours

Impact on users

The my NDIS app will be down during the outage window.

Please plan around this if required.

We are sorry for the disruption.

Related articles

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- News

Upcoming planned system outages:16 to 18 April

Date
6 April 2023

System update: planned outage to myplace portals

Date
1 December 2022
Category

- Notification

Upcoming multi-system outage to myplace portals and my NDIS app

Date
12 October 2023
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