1 November 2023

Providers are required to move to the new pricing arrangement by 31 December 2023.

In response to feedback, and to support providers who are yet to transition, we held eight provider information sessions, with over 700 providers in attendance.

As we continue to support providers, we have now released a presentation series, which answers frequently asked questions.

Presentation series

This presentation series has been designed to help providers move to the new pricing arrangement for group-based social and community participation supports. They are pre-recorded, so you can watch the sessions at a time that is convenient for you.

Please consider the presentations alongside the NDIS Pricing Arrangements and Price Limits 2023-24 (PAPL) and provider guidance documents, available on the Pricing arrangements page of the NDIS website.

Presentation 1

This presentation provides a general introduction to the new pricing arrangements for providers.

- Overview video
- Transcript for 'Provider Information Session Part 1 - Overview'

Presentation 2

This presentation focuses on direct face-to-face supports, and centre capital costs. This includes the definition of these supports and how to claim.

- Direct Supports and Centre Capital Costs video
- Transcript for 'Provider Information Session Part 2 – Direct Supports and Centre Capital Costs'

Presentation 3

This presentation focuses on non-face-to-face supports. It explains how providers can consider which activities may be claimable.

- Non-Face-to-Face Supports video
- Transcript for 'Provider Information Session Part 3 – Non-Face-to-Face Supports'

Presentation 4

This presentation provides an overview of Programs of Support, which were introduced in July 2020. This presentation explains the recent changes to Programs of Support effective 5 May 2023.

- Programs of Support video
- Transcript for 'Provider Information Session Part 4 – Programs of Support'

Related articles

Category

- News

Removal of Transitional Arrangements for Community and Centre-Based (Group) Activities

Date
7 February 2024
Category

- News

2022-23 Pricing Announcement – Changes to group-based supports and specialist disability accommodation

Date
16 May 2023

New resource: Guide for understanding social and community participation supports

Date
5 October 2022

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