29 November 2023

There are 2 upcoming planned outages, including a partial outage.

Planned outages allow us to update and improve our systems.

# **Outage 1**

### Impacted system

• my NDIS app

#### Start date and time

Friday 1 December AEDT 9 pm

#### Finish date and time

Friday 1 December AEDT 9:30 pm

### **Outage window**

30 minutes

Please note this is a partial outage. Users may not be able to access or upload documents. Other functions will work as normal.

# **Outage 2**

## **Impacted systems**

- myplace participant portal
- myplace provider portal

#### Start date and time

Friday 1 December AEDT 11:59 pm



#### Finish date and time

Saturday 2 December AEDT 8 am

# **Outage window**

8 hours

### Impact on users

These systems will be down or partially down during the outage window. Please plan around this if required.

We are sorry for the disruption.

### **Related articles**

Category

News

# Planned multi-system outage: 1- 3 March 2024

Date 29 February 2024 Category

Notification

# Planned multi-system outages - Tuesday 12 December

Date 11 December 2023 Category

- News
- Notification



# Planned multi-system outage 24 March 2024

Date 21 March 2024

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