11 December 2023

There are 2 upcoming planned outages.

Planned outages allow us to update and improve our systems.

Outage #1

Impacted system

- myplace participant portal

Start date and time

Tuesday 12 December 2023, 12am AEDT

Finish date and time

Tuesday 12 December 2023, 4am AEDT

Outage window

4 hours

Impact on users

The myplace participant portal will down during this period.

We are sorry for the disruption.

Outage #2

Impacted system

- my NDIS app

Start date and time

Tuesday 12 December AEDT 7 am

Finish date and time

Tuesday 12 December AEDT 9 am

Outage window

2 hours

Impact on users

My NDIS app will be down during the outage window. Please plan around this if required.

We are sorry for the disruption.

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Date
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