6 February 2024

There are upcoming planned outages.

Planned outages allow us to update and improve our systems.

Impacted systems

- NDIS website - ndis.gov.au
- NDIA Improvements website - improvements.ndis.gov.au
- Data website - data.ndis.gov.au
- Our Guidelines website - ourguidelines.ndis.gov.au

Start date and time

Wednesday 7 February 2024 AEDT 11:00 pm

Finish date and time

Thursday 8 February 2024 AEDT 12 am (midnight)

Outage window

1 hour

Impact on users

These websites will be down during the outage window.

Please plan around this if required.

We are sorry for the disruption.

You can access the NDIS portals by clicking one of the links below:

- Participant portal
- My NDIS provider portal
- Myplace provider portal

Related articles

Planned outage to my NDIS app on 12 February

Date
7 February 2023

Planned outage to my NDIS app on 1 February

Date
25 January 2023
Category

- Notification

Planned multi-system outage 1-2 February 2025

Date
30 January 2025
Read more news