29 February 2024

There are 3 upcoming planned outages.

Planned outages allow us to update and improve our systems.

Outage 1

Impacted system

Application Programming Interface (API) - providers

Start date and time

Friday 1 March AEDT 11:59 pm

Finish date and time

Saturday 2 March AEDT 8 am

Outage window

8 hours

Outage 2

Impacted systems

my NDIS app

Start date and time

Friday 1 March AEDT 11:59 pm

Finish date and time

Sunday 3 March AEDT 9 am

Outage window

33 hours

Outage 3

Impacted systems

- my NDIS participant portal
- my NDIS provider portal
- myplace participant portal

Start date and time

Saturday 2 March AEDT 4:30 am

Finish date and time

Sunday 3 March AEDT 12 pm

Outage window

31.5 hours

Impact on users

These systems will be down during the outage window. Please plan around this if required.

We are sorry for the disruption.

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Planned multi-system outage 24 March 2024

Date
21 March 2024
Category

- Notification

Planned multi-system outage 1 June 2024

Date
30 May 2024

Planned multi-system outage 4-5 May 2024

Date
3 May 2024
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