To help us deliver better outcomes for participants today and into the future, we built a new computer system – PACE, and improved the way we work.

We want to make sure National Disability Insurance Scheme (NDIS) providers are ready to support participants who have their NDIS plan created in our new system.

The session will support good claiming practices for registered providers delivering NDIS supports to participants with a plan in our new system.

Information provided at this session will cover:

- Key changes for providers
- Bulk payments
- Claims and payment enquiries
- Common claiming issues and solutions

Accessibility is important to us. If you have accessibility requirements, please advise when registering. A minimum of five business days' notice is required to book Auslan interpreters and live captioning services.

Please note: If you have requested accessibility services, these services are provided by an external provider. Your personal details will be given to the Accessibility Service at the time of booking.
For any enquiries regarding this session, please contact events@ndis.gov.au and include the session name in the subject line.
and date in the subject line, and any accessibility requirements you might have.

Time is AEST

Registration link
Register online (External website)

Related events

Category

- Provider Engagement

Sector Briefing – Plan Management Request for Information

The NDIA invites you to attend a Sector Briefing for Plan Management Providers to discuss the Plan Management reform Request for Information.
Event Date
Wednesday, 25 November 2026
Category

- Provider Engagement

SDA Vacancy Payments Webinar

Are you a Specialist Disability Accommodation (SDA) provider? Join us for a webinar covering the key things you need to know about SDA Vacancy payments as an SDA provider.
Event Date
Thursday, 10 December 2026
Category

- Community Engagement
- Online Event

Understanding the NDIS Webinar Series: NDIS Early childhood approach

Join us to learn more about the NDIS early childhood approach and how early connections can help children and families find the right support.
Event Date
Tuesday, 15 December 2026
More events