21 March 2024

There is an upcoming planned outage.

Planned outages allow us to update and improve our systems.

Impacted systems

- Application Programming Interface (API) – providers
- my NDIS app
- myplace participant portal
- myplace provider portal

Start date and time

Saturday 23 March AEDT 11:59 pm

Finish date and time

Sunday 24 March AEDT 4 am

Outage window

4 hours

Impact on users

These systems will be down during the outage window. Please plan around this if required.

We are sorry for the disruption.

Related articles

Category

- News

Planned multi-system outage: 1- 3 March 2024

Date
29 February 2024
Category

- News

Planned multi-system outages 12 - 14 July 2024

Date
11 July 2024
Category

- Notification

Planned multi-system outage 14 April 2024

Date
10 April 2024
Read more news