

21 March 2024

There is an upcoming planned outage.

Planned outages allow us to update and improve our systems.

Impacted systems

- Application Programming Interface (API) – providers
- my NDIS app
- myplace participant portal
- myplace provider portal

Start date and time

Saturday 23 March AEDT 11:59 pm

Finish date and time

Sunday 24 March AEDT 4 am

Outage window

4 hours

Impact on users

These systems will be down during the outage window. Please plan around this if required.

We are sorry for the disruption.

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