10 April 2024

There are 2 upcoming planned outages.

Planned outages allow us to update and improve our systems.

Outage 1

Impacted system

- myplace participant portal

Start date and time

Saturday 13 April, 11:59 pm AEST

Finish date and time

Sunday 14 April, 10 am AEST

Outage window

10 hours

Outage 2

Impacted systems

- Application Programming Interface (API) services
- my NDIS app
- myplace provider portal

Start date and time

Saturday 13 April, 11:59 pm AEST

Finish date and time

Sunday 14 April, 12 pm AEST

Outage window

12 hours

Impact on users

These systems will be down during the outage window. Please plan around this if required.

We are sorry for the disruption.

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