

Immediate response plan to focus on people with disability during coronavirus

The Government is committed to ensuring the well-being of Australians with disability are considered as the coronavirus pandemic unfolds. As such, an advisory group has been established by the Federal Government to guide development and implementation of a response plan focusing on the unique health needs of people with disability during the coronavirus pandemic.

Date

3 April 2020

New enhancements available in the provider portal

Enhancements have been made to the myplace provider portal, including: the ability for registered providers to submit payment enquiries through the myplace provider portal improvements to the Request for Service (RFS) process for registered Support Coordinators.

Date

2 April 2020

New and refreshed NDIS data now available

The latest NDIS data is now available on the new-look NDIS Data and Insights website.

Date

31 March 2020

Webchat - another way to talk to us

We have improved webchat, a 'live chat' service on our website you can use to talk with staff at the NDIS. NDIS staff can help participants with their personal circumstances once they have verified their identity, just like when you call us.

Date

30 March 2020

NDIS website maintenance

Website maintenance is scheduled from: Midnight Eastern Daylight Saving Time (EDST) Sunday 29/03/2020 to 1am EDST Monday 30/03/2020. The website may be unavailable for a short time during this period. We apologise for any inconvenience particularly at this time, however access will be restored as a priority.

Date

27 March 2020

COVID-19 updates

The NDIA understands that coronavirus (COVID-19) may significantly impact providers. To help you to continue to deliver supports to participants through this time, the NDIA is introducing a number of changes.

Date

25 March 2020

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