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How to do the right thing as a provider

You must comply with NDIS laws when working with NDIS participants.

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How to use the my NDIS app

The my NDIS app is a helpful alternative to the portal, which you can use on your mobile device.

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How to view plans in the my NDIS provider portal

Recorded providers can access participants' plan information to help them do their job.

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Provider responsibilities

How to do the right thing when delivering supports to NDIS participants.

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What is non-compliance

Understand what non-compliance is to protect your NDIS funding.

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How to set goals

Goals are an important part of your NDIS plan. Here's how to think about setting them.

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What are your responsibilities

Anyone with access to NDIS funds needs to understand their responsibilities and must follow relevant Australian laws, rules and regulations.

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What are your consumer rights

You have legal rights when you purchase services and NDIS supports with your funding.

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What are the responsibilities of a provider

Providers are responsible for acting fairly while delivering services to NDIS participants.

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What are the record keeping requirements

It is a requirement to keep records of supports and services you deliver to NDIS participants.

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