
23 Results for 'my place portal'

Landing page

[FOI disclosure log](#)

The disclosure log lists information which has been released in response to an FOI access request.

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News

[Updating bank account and nominee details in our new computer system](#)

The NDIA is aware of issues impacting updates to bank account details of some participants with a plan in our new computer system.

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News

[Participant Reference Group Meeting summary - 16 and 17 July 2024](#)

This is a summary of the Participant Reference Group's (PRG) meeting. The PRG consists of 22 participant and carer representatives across Australia. The PRG is a key platform to make sure the participant voice is heard and understood by the National Disability Insurance Agency (NDIA). Feedback from meetings is used to inform strategy, policy development, system and service delivery development and review, to support continuous improvement.

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News

[CEO address to the Council for Economic Development of Australia](#)

On Friday 14 February, NDIA CEO Martin Hoffman spoke to the Council for Economic Development of Australia.

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News

[System improvement - removing gaps between plans](#)

The NDIA has made further improvements to the NDIS myplace portal. The changes ensure continuation of service for our participants during a plan review period and reduce claiming errors and manual rework for providers.

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Related information

- [myplace provider portal and resources](#)
- [Reviewing your plan and goals](#)
- [Paying for your supports](#)

News

[Planned myplace portals outage - 19 to 20 Feb 2021](#)

Please be advised of an upcoming outage to the participant and provider myplace portals. These systems will not be available during the outage period.

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News

[Planned my place portals outage - 10 to 11 April 2021](#)

Please be advised of an upcoming outage to the myplace participant and provider portals from 8pm 10 April - 4am 11 April.

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News

[Using myGov to update your contact details](#)

Participants can now update their contact details in one place. If you have a myplace portal account, you can now update your myplace contact details in myGov.

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News

[System outage to my place portals across this weekend](#)

Due to planned maintenance, the myplace participant and provider portals will be unavailable at some times this weekend. We apologise for any inconvenience this may cause.

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News

Webinar recording now available

On 24 April 2018 the NDIA held a National NDIS Provider webinar.

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