
12 Results for 'payment status'

Page

[How to make a payment request](#)

The steps for providers to get paid.

[Read this page](#)

Page

[Claims and payments in our new computer system](#)

Information about claims and payments in our new computer system.

[Read this page](#)

Page

[Guide to getting paid as a my provider](#)

Understand how my providers are paid and what to do if you aren't paid correctly.

[Read this page](#)

Page

[Summary of legislation changes](#)

Legislative changes came into effect on 3 October 2024. Some changes will start on 3 October 2024. Other changes will start later once they are designed and implemented.

[Read this page](#)

Page

[Plan managers and our new computer system](#)

If you are working with a participant with a plan in our new computer system, the way participants select their plan manager and the plan management rules for providers and participants do not change. Plan managers will continue to help participants to manage funding in their NDIS plan. This includes helping participants to understand the types of supports they can purchase, help them to monitor their budget, and pay invoices for NDIS funded supports on their behalf. Participants will meet with the NDIA planner who approves their plan. At this meeting, planners will talk to participants about how they want to manage their...

[Read this page](#)

Page

[my NDIS provider portal and resources](#)

myID and RAM All providers and their employees must use myID and Relationship Authorisation Manager (RAM) to access NDIS provider portals. myID is the Australian Government's Digital ID app used to verify your identity. RAM is an authorisation service that allows you to act on behalf of a business online when linked with your Digital ID. myID and RAM has replaced Provider Digital Access (PRODA). Important reminder: If you are new to the NDIS provider portals, your myID email address will be used to populate your contact information in the portal. You can check and update your contact email and...

[Read this page](#)

Page

[How to use the participant portals](#)

Follow these steps on how to use the NDIS participants portals.

[Read this page](#)

Landing page

[FOI disclosure log](#)

The disclosure log lists information which has been released in response to an FOI access request.

[Read this page](#)

News

[Reform for Outcomes quarterly meeting summary Friday 23 August 2024](#)

The NDIA, DRCO and IAC commit to continue working together on NDIS reforms. Co-design working groups need to evolve to better reflect the broader scope of co-design work in this phase of reform.

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News

[New enhancements available in the provider portal](#)

Enhancements have been made to the myplace provider portal, including: the ability for registered providers to submit payment enquiries through the myplace provider portal improvements to the Request for Service (RFS) process for registered Support Coordinators.

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1 2 > >> » Last »